

Agent Status Detail 2009-03-31 00:58:23
 Time range: 2009-03-30 17:45:01 to 2009-03-30 23:59:59

----- AGENT Details -----

CALL STATS BREAKDOWN:

USER NAME	ID	CALLS	Cicalls	DNC/CI%	XFER	N	DNC	C2	C1	B7	B6	A
MICHAEL SMITH	2961	177	129	26%	25	21	33	6	11	18	15	25
HARRY MILLER	2852	248	145	15%	27	52	22	3	9	26	6	16
TROY JONES	2783	188	186	15%	24	83	28	14	12	13	12	2
ASHLEE SMITH	1654	221	190	12%	29	87	23	16	6	6	23	2
RACHEL JOHNSON	1535	127	123	11%	16	58	13	5	10	10	11	2
LYNETTE JAMES	1486	180	174	10%	34	83	17	6	6	2	26	0
MARGO JOHNSON	1387	181	175	10%	29	43	17	12	8	30	36	0
LARRY SMITH	1238	165	141	9%	17	56	13	14	8	33	0	1
LAWRENCE JONES	2109	179	163	7%	23	2	11	11	6	2	108	0
TOTALS	AGENTS: 9	1666	1426	12%	224	485	177	87	76	140	237	48

Dates: to

Campaigns:

User Groups:

Shift:

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